

# Right Click



• Information Technology

• Student Newsletter

• Spring 2006

## A Message from Vice Chancellor William Yost

In spring 2006 semester, the one thing students might be hearing about is the introduction of “clickers” in classrooms. A few faculty will attempt to use these as a means to improve learning within their course of study.

As requested by faculty, the Information Technology Department is supporting the use of these response tools in four classrooms.

We anticipate that more faculty will be using the new OncourseCL in their courses, which will give a different look and some new technological benefits to online course delivery.

Anyone encountering some difficulty with the clickers or OncourseCL should be sure to call

the Helpdesk for support (Ext. 315). If necessary, you can request training from our IT staff, who are prepared to provide that level of support.

Finally, I would mention that we do have a new Director for Computing Services. Carl Pennington was selected from several well-qualified applicants to assume this leadership role within the Department of Information Technology. Faculty and staff should feel comfortable directing concerns regarding services directly to Carl as he begins his first full semester with the university.

## Pennington accepts Director of Computer Services position

*By Craig Swoverland*

The Department of Information Technology (IT) is pleased to announce that Carl Pennington has accepted the position of Director of Computer Services. Pennington, who lives in Kokomo, was raised in the Boston area. He attained his Bachelor of Science in Mathematics from Worcester Polytechnic Institute in New England, and later received a Master of Science in Applied Statistics from Purdue University. Coming from the health care industry, Carl brings 22 years of IT management experience to Indiana University Kokomo.

Carl has been married for 32 years and has two children: a son, age 29, and a daughter, age 13. He enjoys having three grandchildren.

When asked about his earliest experience with computers,

Carl recalled his first programming class in which he learned to write code in FORTRAN.

Please join the IT department in welcoming Carl Pennington to the IU Kokomo campus community.



Carl Pennington

## Helpful Technology Resource Links

**Indiana University Kokomo Department of Information Technology (IT)**  
[www.iuk.edu/~kocser](http://www.iuk.edu/~kocser)

**IU Kokomo Student Web mail**  
<http://webmail.iuk.edu>

**IU Knowledge Base**  
[www.kb.iu.edu](http://www.kb.iu.edu)

**IU Computer Buying Guide**  
<http://computerguide.iu.edu>

**OneStart®**  
[www.onestart.iu.edu](http://www.onestart.iu.edu)

**Oncourse**  
<http://oncourse.iu.edu>

**IUware Online—Web-based software distribution for faculty, staff, and students**  
<http://iuware.iu.edu>

**Faculty/Staff E-mail**  
[www.exchange.iu.edu](http://www.exchange.iu.edu)

**IU Account Management Services**  
<https://itaccounts.iu.edu>

**IU Password Maintenance**  
<https://password.iu.edu>

**IU Information Technology Policy Office**  
[www.itpo.iu.edu](http://www.itpo.iu.edu)

**IU Information Technology Security Office**  
[www.itso.iu.edu](http://www.itso.iu.edu)

## New service for students—e-mail stations

By Melissa Hinze

Student Computing Services is pleased to offer a new resource for campus e-mail users. Public e-mail stations have been installed and are ready for student use. There are currently four of these systems located in four student lounges across campus:

- KC 225: Overlooking the cafeteria in the Kelley Student Center, in the lounge by the vending machines
- KE 110: East Building student lounge
- KO 170: Main Building education students' lounge
- SM 243: Hunt Hall lounge with the vending machines

The e-mail stations allow students to check e-mail without having to move to a computer lab. Because these systems are intended solely for e-mail service, only Internet access is allowed at these stations. Microsoft Office® programs such as Word®, PowerPoint®, etc., are not installed on these stations.

If you need to use Microsoft Office programs, please use the computer labs in the Information Commons, Main Building, or Hunt Hall. If you have questions or concerns, please contact the Computer Services Helpdesk in the library, dialing ext. 315 from a campus phone, or e-mailing [kohelp@iuk.edu](mailto:kohelp@iuk.edu).

## SANAKO Media Assistant Lite®

By Chérie Dodd

A new software program, SANAKO Media Assistant Lite®, is available on most student computers on the Kokomo campus. This software converts sound files with a .wav extension to .mp3 files. Converting the wav files to .mp3 will make these files approximately 10 times smaller when they are saved.

### How do I convert a .wav file to .mp3?

1. Select **Start–All Programs** and then select **SANAKO Media Assistant Lite®**.
2. In the Media Assistant File menu, select **Open File**. The Open window opens.

3. Navigate to the file you wish to open and select the file.
4. Click **Open**. The file name is shown in the status display. The file is now ready to convert.
5. In the SANAKO File menu, select **Save As**. The Save As window opens.
6. Enter a file name and select **Compressed Audio Files (\*.mp3)** as the file format.
7. Click **Save**. The file is converted to .mp3 format.



### How do I obtain the program to use it at home?

1. Open your Web browser and go to [www.iuware.iu.edu](http://www.iuware.iu.edu).
2. Select **Multimedia Players** on the left side of the page.
3. Select **SANAKO Media Assistant Lite®**.
4. Log in with your university user name and password
5. Select **Download** and follow directions.

### Where do I go for help?

Please ask for assistance at the Helpdesk if you experience problems with using SANAKO Media Assistant Lite®.

## Computer Locations

### Classrooms

Main Building, Rooms 054, 080, 082, and 179  
Hunt Hall, Rooms 201 and 224

### Open Computer Lab

Hunt Hall, Room 102

### Hours

8 a.m.–9 p.m., Monday–Thursday  
8 a.m.–5 p.m., Fridays  
Closed on Saturdays and Sundays

### IU Kokomo Library

There are approximately 70 computers available for student use throughout the IU Kokomo Library. Laptops can be checked out at the circulation desk for use in the wireless areas of the library.

### Software Locations

For a listing of the standard software available in the computer classrooms, open labs, and the library, go online to [www.iuk.edu/it/areas/scs/labs/index.asp](http://www.iuk.edu/it/areas/scs/labs/index.asp).

## Information Technology Staff

**Vice Chancellor for  
Information Technology**  
William Yost

**Director of Computer Services**  
Carl Pennington

**Technical Services Coordinator**  
Chris Rivers

**Assistant Director of Student  
Computing**  
Craig Swoverland

**Student Computing Services  
Coordinator**  
Melissa Hinze

**Student Computing Lab  
Technical Support**  
Michael Lynch

**Support Center Coordinator**  
Shirley Sellers

**Helpdesk Support**  
Kelly Gebhart

**Web Manager**

**Computer Services Technicians**  
Chace Carlson  
Norma Fewell  
Derek Shermer

## Kelly Gebhart hired as new Helpdesk support staff

*By Shirley Sellers*

Please welcome Kelly Gebhart as the new Helpdesk support staff. Kelly started her new position with the IT department in September 2005.

Kelly graduated from Kokomo High School in 1996 and from Ivy Tech State College with an associate degree in computer information systems in May 2005. She previously worked as technical support at a bank for five years before coming to the IU Kokomo campus.

Kelly has been married for five years and has a 1-year-old daughter. She enjoys playing with her cat, taking pictures, and volunteering for the United Way.



Kelly Gebhart

Please stop by the Helpdesk in the library to welcome Kelly.

## Making IT Happen technology fair March 29

*By Craig Swoverland*

The Information Technology Department will present its annual technology fair Making Information Technology Happen (MITH) on Wednesday, March 29, in Alumni Hall from 10 a.m.– 2 p.m. Students can expect free food, soft drinks, prizes, and lots of information about how technology impacts them in their studies. This year's theme is "Sixty Years of Computing." We'll look at how technology has been used at the Indiana University Kokomo campus.

As in the past, we'll have representatives from several technology vendors who will be ready to help students find good deals on their products. Students are invited to display their classroom projects at the MITH fair. If you are interested in showing how you've used technology in the classroom, please register your project at [www.indiana.edu/~mith/showcase.html](http://www.indiana.edu/~mith/showcase.html).

## Update: Information Commons

*By Melissa Hinze*

Several updates have taken place in the Information Commons over the past few months, the most significant of these is the addition of a new printer and the relocation of the small Card Value Center.

A new HP 9050 printer has been installed in the CARS computer lab. This printer allows faster printing, and has the ability to handle larger print jobs than the previous printer. The CARS room printer has been relocated to IC2, the second floor of the Information Commons. This IC2 printer can handle Adobe PDF print jobs (unlike the previous printer).

The small Card Value Center has been relocated to Hunt Hall, Room 102 computer lab. This new location will serve more students at a more central location to the campus. Students can use the Card Value Center to purchase copy cards, or add money to an existing copy card they've previously purchased, or add money to their student ID card. The large Card Value Center will remain in the Information Commons copy room.

If you have questions or concerns, please contact the Computer Services Helpdesk at [kohelp@iuk.edu](mailto:kohelp@iuk.edu) or at 455-9315 (dial 315 from a campus house phone).

